

DIPLOMATE IN LABORATORY MANAGEMENT, DLM(ASCP)

Suggested Reading for Examination Preparation

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TEXTS

- Dunn, R.T. (2021). [*Dunn and Haimann's Healthcare Management*](#) (11th ed.). Chicago, IL: Health Administration Press.
- Gapenski, L.C. & Reiter, K.L. (2016). [*Healthcare Finance: An Introduction to Accounting and Financial Management*](#) (6th ed.). Chicago, IL: Health Administration Press.
- Garcia, L.S., et al. (Eds.). (2024). [*Clinical Laboratory Management*](#) (3rd ed.). Washington D.C.: ASM Press.
- George, M.L., et al. (2005). [*The Lean Six Sigma Pocket Toolbook: A Quick Reference Guide to 100 Tools for Improving Process Quality, Speed, and Complexity*](#). George Group.
- Harmening, D.M. (2020). [*Laboratory Management: Principles and Processes*](#) (4th ed.). St. Petersburg, FL: D.H. Publishing & Consulting Inc.
- Harvard Business Review. (2012). [*HBR Guide to Finance Basics for Managers*](#). Boston: Harvard Business Review Press.
- McPherson, R.A. & Pincus, M.R. (2021). [*Henry's Clinical Diagnosis and Management by Laboratory Methods*](#) (24th ed.). Philadelphia: Elsevier. (Part 1 ONLY)
- Munro, R.A., Ramu, G., & Zrymiak, D.J. (2015). [*The Certified Six Sigma Green Belt Handbook*](#) (2nd ed.). Milwaukee, WI: American Society for Quality Press.
- Nowicki, M. (2024). [*Introduction to the Financial Management of Healthcare Organizations*](#) (9th ed.). Chicago, IL: Health Administration Press.
- Sandler, C. & Keefe, J. (2003). [*Performance Appraisal Phrase Book: The Best Words, Phrases, and Techniques for Performance Reviews*](#). Avon, Massachusetts: Adams Media Corporation.
- White, K.R. & Griffith, J.R. (2019). [*The Well-Managed Healthcare Organization*](#) (9th ed.). Chicago, IL: Health Administration Press.
- Zelman, W.N., et al. (2014). [*Financial Management of Health Care Organizations: An Introduction to Fundamental Tools, Concepts, and Applications*](#) (4th ed.). San Francisco: Jossey-Bass.

ONLINE

- [American College of Healthcare Executives \(ACHE\)](#)
- [American Society for Quality \(ASQ\)](#)
- [Americans with Disabilities Act \(ADA\)](#)
- [Centers for Medicaid and Medicare Services \(CMS\)](#)
- [Clinical and Laboratory Standards Institute \(CLSI\)](#)
- [CLSI Quality Management Systems Standards](#)
- [CLSI Method Evaluation Standards](#)
- [CLSI General Laboratory Standards](#)
- [Clinical Laboratory Improvement Act \(CLIA\)](#)
- [COLA](#)
- [College of American Pathologists \(CAP\)](#)
- [HHS Health Information Technology](#)
- [The Joint Commission \(TJC\)](#)
- [ASCP - Lab Management University \(LMU\)](#)
- [Occupational Safety and Health Administration \(OSHA\)](#)

[Society for Human Resource Management \(SHRM\)](#)
[Westgard QC](#)